



Athens Solidarity Center

The Athens Solidarity Center team will provide updated information, and will be available to answer the public's questions regarding all of its Services sent to athens@solidaritynow.org as well as to its Facebook page <https://facebook.com/athenssolidaritycenter/>

More specifically per Service:

Employability Service: the counselors are continuing to offer their services and support the beneficiaries through our dedicated Facebook page <https://www.facebook.com/Employability-Service-by-SolidarityNow-583793971990063/>. Through this page, beneficiaries can receive information on job advertisements, educational programs and every relevant information regarding employment. Moreover, they can contact the counselors individually with specific questions and requests. In addition, we are continuing, whenever deemed necessary, our contact with both the beneficiaries and the employers.

Accounting Service: the service remains available to clarify matters such as tax returns or issues related to the submission and renewal of social benefits, through the email athens@solidaritynow.org and the Facebook page <https://facebook.com/athenssolidaritycenter/>.

We would like to inform you that the platform to submit the tax declarations isn't open yet. We will keep you informed and we stay at your disposal to provide any additional information

Social Service: the service will continue online to stand by vulnerable groups, answering questions submitted through the Facebook page <https://facebook.com/athenssolidaritycenter/> or by email at athens@solidaritynow.org.

Legal team: the lawyers of Athens Solidarity Center continue to support and follow up their cases and they remain at your disposal for the clarification of any questions concerning the temporary suspension of administrative services of certain public authorities. Any beneficiary who wishes to be informed about the progress of his case or about the necessary actions to be undertaken when the suspension is lifted, is advised to contact us by email at athens@solidaritynow.org or inbox the present Facebook

site <https://www.facebook.com/athenssolidaritycenter/>. We will monitor the situation and provided detailed information about the operation of the Courts, the District Government Offices, the Asylum Service, the Dublin Unit and the Appeals' Authority.

Psychological Service: the psychologists continue to provide their services through teleconference for our current beneficiaries that have access to video-call applications. The following days one of our psychologists will contact you in order to arrange an appointment and guide you. You can also make your request on our Facebook page <https://www.facebook.com/athenssolidaritycenter/> or email to athens@solidaritynow.org. Currently, this service is only available in Greek and English.

At the same time our Centre's psychologists will provide psychological support and counselling, through teleconference, to medical, paramedical and hospital staff that are currently giving the battle against the covid-19. This service is also available for people experiencing stress, fear and anxiety as a consequence of the covid-19 pandemic and the quarantine isolation. Those interested can make their request on our Facebook page and one of our psychologists will contact you as soon as possible. Currently, this service is only available in Greek and English.

Such services -in Greek- are also provided by:

- Medical Association of Athens: Helpline with volunteer doctors, psychologists, social workers for vulnerable groups at 214 214 2020.
- Aiginiteio University Hospital: Psychological support telephone line and conference call for citizens experiencing the effects of the pandemic:
 - Monday to Friday at 210 7297 957 from 10.00am to 04.00 pm*
 - Saturday and Sunday at 210 7289 240 from 10.00 am to 04.00 pm*
- Klimaka NGO: Support and medical counseling for people with mental health problems at 2103417162-3.

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