

Annual
Report

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SOLIDARITY
NOW

This is our common ground

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Editorial
Stelios Zavvos, Chairman, SolidarityNow

2020 was a year of cataclysmic historical turmoil.

A global, still mighty, pandemic has drastically changed everyone's life, creating beyond the health urgency a series of catalytic effects on the current social and political evolution. The standing, extremely critical, issue of climate change -whose objectors are only those insisting that the catastrophic events have already taken place- is present, calling for groundbreaking responses, immediate decision-making and a detachment from the terror of economic consequences that makes our political system so rigid. Added to this are urgent and demanding issues related to racism, the global housing crisis, inequality in health care and the growing crisis of violent, racial and interracial crimes.

Unfortunately, there are countless examples: The US sociopolitical environment (#metoo and #blacklives-matter social movements, the highly polarizing climate of the US elections and the ongoing tension during the year), the explosive natural phenomena (fires in Australia, tropical hurricanes in the US), Brexit with its economic and social implications, the tens, if not hundreds, of millions of people facing an imminent housing problem due to outstanding loans, the systematically inflamed, by the international status quo, refugee issue.

On a national level, Greece's tense relationship with Turkey, especially in light of the latter's intricately political manipulation of the refugee issue, were the supporting cast of the unprecedented health crisis.

Perhaps contradictory, humanity proved to be ready and at the same time unprepared for the pandemic. That is because the scientific community may be aware of and recognize similar situations, but the communication/understanding and the subsequent administrative function and adoption of the proper attitude by the social body (mainly in the West) have been shamefully ineffective. Concepts of collective and individual responsibility, such as solidarity and empathy, even if they stumble upon educational and cultural deficiencies, are still lifesaving in a world that needs to completely alter its stance towards everyday life.

A stance that, in relation to all the above, needs to be built upon the basis of human existence, the essential, practical anthropocentrism. And it is this value on which SolidarityNow finds the core of its role. It is the foundation upon which everyone's behavior - individually and collectively - must be based in the face of a full-blown threat that not only hurts the vulnerable but is still an open wound in the body of human civilization.

In our country, with the increasing unemployment, the decreas-

ing family income, the diverse plurality of trapped refugees and migrants, and the generalized educational dysfunction, the road to full-fledged integration is narrowing critically. SolidarityNow, actively and firmly present, adapted directly to the new reality by digitizing tools and services. Our already innovative interventions were expanded, evolved and continued to mobilize our beneficiaries, always aiming to maintain their path towards social integration. Our program/field work quickly and effectively adjusted, thus allowing to respond instantly to the emergency aroused in September 2020, following the complete destruction of the Reception and Identification Center in Moria, Lesbos island, which left 13,000 people homeless. We took on a crucial responsibility in the effort of the state and international organizations for the immediate movement and protection of unaccompanied children, who lived in precarious conditions both on the islands and in the region of Evros river. We launched a new complete intervention to protect these unaccompanied children, building step by step the foundations of trust and active solidarity. We stood by to those in need, as we have kept doing since 2013. And we aim to carry on our catalytic role in the lives of the thousands of people in need.

The great challenge of Greece, Europe and the World, the great responsibility of our civilization to the future generations, is to turn the pandemic "that we

want to forget" and the barrage of repercussions and crises risen to a beacon of our revival. We have the opportunity to be examples of solidarity. We can create, once again, a new set of hierarchies. We can walk anew towards a future of equality, justice, dignity and respect.

At SolidarityNow, we insist on values that lead to ecumenical, open societies of people tolerant and generous. By our side we have an army of volunteers, donors, supporters, collaborators, people and bodies sharing with us the common vision and belief for a just world, a better future for all of us.



Editorial
Antigone Lyberaki, General Manager

**2020 was
a difficult year,
for our people
of concern and
for our teams
everywhere.**

Looking back, I count seven years of continuous operation and growth for SolidarityNow. It might be worth noting that seven is a magic number. Seven years of committed and relentless work in urban centres and camps, in accommodation and education and life opportunities, in advocacy to uphold and strengthen the values of inclusive and open societies. Seven years of social activism and social interventions to empower vulnerable people regardless of age, gender, nationality, religious beliefs, or sexual orientation. Years of diverse work built on the conviction that social interventions constitute an important investment in social, economic and welfare grounds; an investment to people for a better future for all. 2020 was a difficult year, for our people of concern and for our teams everywhere.

We began 2020 full of anticipation and plans, armed with a new strategy focusing on social integration.

We were, possibly, a little concerned with the gathering clouds of populism in the horizon. We saw around us less tolerance, less empathy, less solidarity.

As it turned out, the main difficulty of the past year was the pandemic and what it brought: health emergencies, economic calamity but also social distancing and drastic limits to face-to-face interaction. The “first global event in the history of the human race” (Branko Milanovic, 2021) painfully dismantled the ‘previous normal’ for all, but it created real mayhem for the most vulnerable groups.

From the vantage point of Greece, a small country in the European periphery, this truly global experience coincides and overlaps with the aftermath of a very serious economic shock, as well as the shock caused by the refugee crisis. The coincidence of three traumatic crises brings to the fore a well-established (but very often overlooked) truth: not everybody is equally exposed to the dangers (health, financial and social); vulnerable groups are at a

much greater risk. This in turn means that social cohesion (for what it was worth before the current onslaught) runs the risk of being further eroded. The sense of being in the same boat is fading away. So, even if the virus is very “democratic”, its consequences are very unequal and divisive.

Nevertheless, it is with pride that I can report that SolidarityNow adapted swiftly and effectively. We continued to support the people we were engaged with: In the camps in the mainland and the cities, in our Solidarity Centres in Athens and Thessaloniki, in the ESTIA and the Helios programmes, in the Transit Hubs for Unaccompanied Children in Northern Greece, in our new Supported Independent Living apartments for youths in Athens and Thessaloniki. And in many more, smaller yet important, projects.

Our colleagues overcame challenges and explored new ways of working. In this way we ensured our continual presence and constant support to meet the most pressing needs of our beneficiaries. So, looking forward to the rest of the decade, we have reasons to feel proud and to be hopeful for the future. To retain what is important and to forge ahead with new ideas.

Overall, and despite the difficulties, the number of our beneficiaries during 2020 exceeded 26 thousand people. SolidarityNow, thanks to its people, has shown resilience and the capacity to adapt. It has emerged as a true leader in social activism. We all believe in a better, more open and more just society. We are proud that we are doing something to showcase our beliefs.



M I L E
S T O N E S
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**What events made
the difference during
2020?**

Dealing with Covid-19

In the first quarter of 2020, the world was faced with an unprecedented threat, that of the pandemic, which created new conditions, required quick reflexes, and forced us all to adjust to a new unpleasant daily routine. SolidarityNow adapted its operation to all its programs to respond promptly and effectively to the emergency, always in line with its core operating principles: solidarity, inclusion, protection of the most vulnerable groups, defense of human rights.

The organization promptly shifted the services provided to its thousands of beneficiaries to the digital environment, created new digital informational and entertaining tools and developed direct communication channels. Also, the SolidarityNow field teams did not cease to be physically present next to the population in need, always in compliance with the protection measures, setting the example as caregivers to all those who needed further information and care. The organization's Solidarity Centers in Athens and Thessaloniki didn't stop providing their services utilizing technology, while a special contact line was created that aimed at providing psychological support to health personnel, the elderly, children, and adolescents, especially during the curfew.

Alongside, the field teams, constantly informed the refugee and migrant populations living in the 14 open accommodation structures around Greece where the organization implements the "Child & Family Support Hubs" program, about the pandemic, the protection measures, and the traffic rules when enforced. The primary goal of the organization was nobody feel alone and isolated due to lack of knowledge of the Greek language or due to the distance created by the absence of physical presence and interaction. Based on the above, SolidarityNow developed informational and entertaining tools in different languages, such as the 12 podcasts entitled "Frequently Asked Questions for Migrants & Refugees - Spread the News, Not the Virus" and online educational tools such as the channel "SolidarityNow Rings a Bell!".

SolidarityNow didn't stop developing interactive tools during the pandemic and managed to keep open the communication channels with the beneficiaries, preventing the possibility of any exclusion of people from rights and services under the pretext of the pandemic.

Support to Unaccompanied Minors

As of September 2020, SolidarityNow begun to actively support one of the most vulnerable groups- that of unaccompanied minors. Unaccompanied minors are boys and girls under the age of 18 who reside in Greece, unaccompanied by an adult in charge of their care, who have applied for or are about to apply for asylum. The initial intervention was the “Voluntary relocation scheme from Greece to other European Countries”, providing shelter and services to unaccompanied children in temporary accommodation structures in Northern Greece under the general coordination of the Government of Greece, the Ministry of Migration and Asylum, through the Special Secretariat for the Protection of Unaccompanied Minors, the partnership with the International Organization for Migration (IOM) and the support of the European Commission.

Furthermore, the organization initiated the implementation of the “Step by Step: Supported Independent Living Apartments for Unaccompanied Children aged 16 or more” program, in Athens and Thessaloniki. The program offers safe housing in supervised apartments in Athens and Thessaloniki, accompanied by a set of support services (psychosocial support, legal counselling, interpretation, access to medical care, educational and recreational activities, employability counselling, etc), provided by expert professionals of the organization. The “Step by Step” program is funded within the framework of the National Program of the Asylum, Migration, and Integration Fund and the European Union and implemented with the support of the Special Secretariat for the Protection of Unaccompanied Minors, and in collaboration with the Public Prosecutors for Minors and the Local Competent Public Prosecutors.



Completion of the ESTIA-Emergency Support to Integration & Accommodation: The beginning

SolidarityNow started the implementation of the ESTIA program in 2016, as one of the UN High Commissioner for Refugees’ partner organizations. 2020 was the last year for the implementation of the program on behalf of SolidarityNow. In 2020 alone, the organization, provided 2,452 people with housing and 19,805 support services. During the pandemic, SolidarityNow was intensively prepared and began closing the program and transferring housing structures and locations to other organizations and bodies, as a result of the shift of program’s management from the UN-HCR to the Ministry of Migration and Asylum. At the end of 2020, SolidarityNow managed to deliver to the new implementers of the new program, 202 housing units in Attica and Ioannina and to create the appropriate support conditions for all beneficiaries after their exit from the program in the future. The program is expected to be fully completed in 2021.

Campaigning for the safety of children in open accommodation sites



In 2020, there were two accidents with child victims in two open refugee accommodation structures in the country. Parents living in these structures with their children face many challenges as they live in precarious conditions. SolidarityNow and its field teams, through the “Child & Family Support Hubs” program, documented both the dangers and threats that children face in these environments and came even closer to their parents by creating an animated video. A comprehensible, pleasant, and short video translated into four languages, which gives “12 Tips on How to Protect your Child”, to parents and caregivers and can be seen by anyone interested at any time on the organization’s digital channels and pages, while raising awareness days were organized for parents and carers in structures with video viewing and discussion. Also, the content of the video became a poster, which was displayed on all 14 accommodation structures, in order for the information to reach everyone.

T H E



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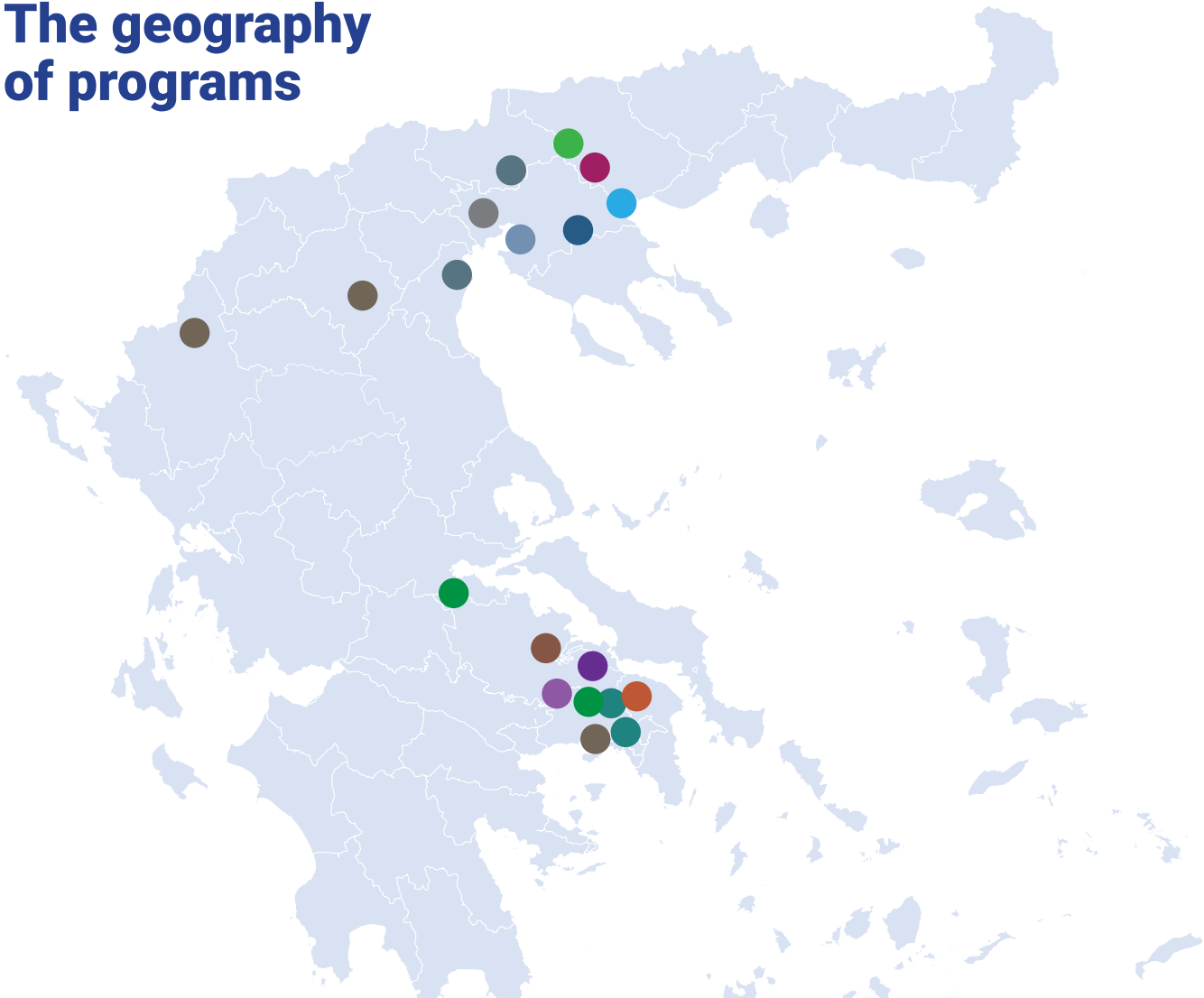
V I E W

The Year in Review

Programs and Initiatives for a fairer society

Since 2013, we have supported more than 320,000 people to claim their right to control their lives again. Especially in 2020, an extremely difficult year for everyone, we realized in time the urgent conditions caused by the pandemic and we adapted and responded effectively to the special needs that it triggered. Our main goal was not to exclude anyone from information and protection, but also not to hinder the path of our fellow human beings towards the smooth social integration.

The geography of programs



National

Accommodation Program
Partner: Airbnb Open Homes

Active Citizens Fund Greece
Partner: BODOSSAKI FOUNDATION
Donor: EEA Grants

ENACTED (European Network of Active Civil Society for Education & Diversity)
Donor: EU/ERASMUS+

Not Alone in Europe
Donor: EU/ERASMUS+

Child and Family Support Hubs (CFSH)
Donor: UNICEF/IOM/E.U.

Elaionas(Athens)
Elefsina (Attica)
Oinofyta
Ritsona
Serres (I&II)
Kavala
Drama

Kato Milia (Katerini)
Volvi (Thessaloniki)
Thiva
Malakasa
Thermopyles
Andravida
Vagiochori

Thessaloniki

Solidarity Center
Donor: OSF/OSIFE, SHAPIRO FOUNDATION, IRC GREECE

Blue Refugee Center
Donor: UNHCR/E.U., SHAPIRO FOUNDATION

Accommodation & Services Program ESTIA
Donor: UNHCR/E.U.

Integration Learning Center (ILC)
Donor: IOM/E.U.

Step by Step: Supported apartments for Unaccompanied Minors aged 16+
Donor: ASYLUM, MIGRATION AND INTEGRATION FUND (AMIF)

Education/School Support
Partner/Donor: MAJOR DEVELOPMENT AGENCY THESSALONIKI (MDAT)

MAMA • Postnatal Care & Support
Partner/Donor: MAJOR DEVELOPMENT AGENCY THESSALONIKI (MDAT)

SIRIUS (Skills and Integration of Migrants, Refugees and Asylum Applicants in EU Labour Markets)
Donor: E.U./HORIZON

LAB29A Edutainment Activities
Donors: OSF/OSIFE, BODOSSAKI FOUNDATION, MAJOR DEVELOPMENT AGENCY THESSALONIKI (MDAT)

STARTnow
Partner/Donor: STAR UK

Interventions to support Roma communities
Donor: OSF/OSIFE

Sindos (Thessaloniki)

Accommodation & Services Program ESTIA
Donor: UNHCR/E.U.

Katerini & Kilkis

Integration Learning Center (ILC)
Partners: PERICHORISIS (Katerini), OMNES (Kilkis)
Donor: IOM/E.U.

Athens

Solidarity Center
Donor: OSF, EEA Grants, (with CROWE Greece and HumanRights360 as the fund operator)
Partner: Municipality of Athens

Accommodation & Services Program ESTIA
Donor: UNHCR/E.U.

Integration Learning Center (ILC)
Donor: IOM/E.U.

Youth Shelter for refugees/asylum seekers
Partner: SOCIETY FOR THE CARE OF MINORS & YOUTH
Donor: UNHCR/E.U.

Step by Step: Supported apartments for Unaccompanied Minors aged 16+
Donor: ASYLUM, MIGRATION AND INTEGRATION FUND (AMIF)

SIRIUS (Skills and Integration of Migrants, Refugees and Asylum Applicants in EU Labour Markets)
Donor: E.U./HORIZON

REWIP (Refugee Empowerment & Work Integration Program)
Donor: E.U./ERASMUS+

Ioannina

Accommodation & Services Program ESTIA
Donor: UNHCR/E.U.

Integration Learning Center (ILC)
Donor: IOM/E.U.

Transit Hubs • Voluntary relocation scheme from Greece to other European countries
Donor: IOM/E.U.

Konitsa & Kozani

Transit Hubs - Voluntary relocation scheme from Greece to other European countries
Donor: IOM/E.U.

Athens Solidarity Center

Beneficiaries supported:	6,984
Sessions conducted:	12,060
Total budget:	918,917.18€
Donors/Supporters:	EEA Grants (with CROWE Greece and HumanRights360 as the fund operator)



The Athens Solidarity Center (ASC) was established in 2014 to respond to the complex issues created by the economic crisis and exacerbated by the refugee crisis. The Athens Solidarity Center provides a comprehensive set of complementary services for free to all vulnerable people, indiscriminately. The Center’s holistic “one-stop-shop” approach offers knowledge and expertise across sectors, while the continuous assessment and adjustment of services ensures that it remains contextually relevant and able to respond to the current needs of the target population.

The ASC aims to support marginalised and vulnerable people residing in and around Athens to become active and independent members of society. More specifically, the target population groups are:

- individuals with little or no income
- migrants who have not yet found their place in society
- refugees and asylum seekers
- minorities (such as the Roma)
- young people not in employment or education
- groups requiring targeted support, such as LGBT+ individuals

The ASC continued to operate throughout the year and revised its operating model to respond to the changes set by the pandemic, with many services provided remotely, the establishment of new modes of communication and information dissemination and adapting the services to respond to new emerging needs.

In 2020, the ASC provided the following:

- Social service (3,085 beneficiaries, 4,318 sessions)
- Psychological support (254 beneficiaries, 2,192 sessions)
- Legal aid (982 beneficiaries, 1,270 sessions)
- Employability services (724 beneficiaries, 1,618 service)
- Accounting service (3,601 beneficiaries, 2,662 sessions)
- Cultural Mediation/Interpretation
- Child Center (978 beneficiaries, 3,209 sessions)
- Independent operation of an office of the Asylum Service for vulnerable cases

*The Child Center operates by the Network for Children’s Rights.

The ASC psychosocial services focused on supporting individuals affected by the pandemic which left many people out of work and with minimal access to welfare services. Most of the individuals supported by the ASC lawyers related to asylum cases, with 74% of asylum applications and family reunification cases supported being successful. The employability services continued to successfully match individuals to job opportunities, with 30% of beneficiaries finding employment. Being one of a few actors providing free accounting services in Athens, the ASC accountants supported 409 individuals to access social benefits.

In order to explore the level of satisfaction of ASC beneficiaries, SolidarityNow conducted a two-round satisfaction survey. The first round was conducted from May to June 2020 with 315 beneficiaries interviewed, while the second round was conducted from November to December, with 336 beneficiaries interviewed. The survey found that 89% of the participants were satisfied with the services and support provided.



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“The accounting service helped me to overcome the obstacle that was keeping me away from social inclusion”, female beneficiary of the accounting service, from the Republic of Congo.

“I visited the Center because I was feeling confused. After 2 years of sessions with my psychologist, I can say with certainty that he is the reason of my calmness today”, male beneficiary of psychological service, from Iran.

Thessaloniki Solidarity Center

Beneficiaries supported:	2,169
Sessions conducted:	11,029
Total budget:	271,337.12€
Donors/Supporters:	Open Society Foundations, IRC Greece, The Shapiro Foundation



Blue Refugee Center

Beneficiaries supported:	4,062
Sessions conducted:	22,718
Total budget:	537,574.94€
Donors/Supporters:	UNHCR, The Shapiro Foundation

SolidarityNow has been operating the Thessaloniki Solidarity Center (TSC) since 2013, aiming to support the most vulnerable members of the local community. The TSC constitutes a landmark in the city with its doors open to support all those in need.

In 2020, the TSC provided the following:

- Social service (2,169 beneficiaries, 6,416 sessions)
- Psychological service (314 beneficiaries, 608 sessions)
- Legal aid (1,204 beneficiaries, 2,091 sessions)
- Employability service (1,578 beneficiaries, 2,256 sessions)
- Accounting service (1,168 beneficiaries, 1,914 sessions)
- Cultural Mediation/Interpretation
- Internet corner

Due to the pandemic and the ensuing lockdown, services were mostly provided remotely, with some emergency cases, supported in-person. Informational material relating to the pandemic and relevant measures and restrictions were prepared in seven languages and widely disseminated through posters, social media, text, and voice messages.

The Social Service team offered information and guidance, escorts to public services (including hospitals), intermediated with public authorities, and distributed non-food items to individuals in need. Of those supported by the psychologists, 50% belonged to the LGBT+ community, were Victims of Torture or victims of Sexual and Gender-Based Violence. The legal team was very active throughout the year, supporting asylum applications as well as civil and penal law cases. The TSC has a collaboration with the refugee.info platform for the provision of legal information. The accountability service has become one of the most popular services offered at the TSC, supporting almost 100 people per month, and supporting individuals to complete more than 450 tax declarations throughout the year. In 2020, 27% of beneficiaries were Greek and 21% were homeless.

The Blue Refugee Center (BRC) opened its doors in Thessaloniki in 2016. Through its continued operation over the last four years, the BRC has become a reference point for refugees and asylum seekers residing in the urban and peri-urban area of Thessaloniki. At the BRC individuals can access a comprehensive set of services, participate in classes and activities, and spend some time in a safe and friendly environment.

In 2020, the BRC provided the following:

- Social Service (2,287 beneficiaries, 4,221 sessions)
- Legal aid (484 beneficiaries, 1,863 sessions)
- Employability service* (1,578 beneficiaries, 2,256 sessions)
- Non-formal Education (439 beneficiaries, 840 sessions)
- Internet corner and activities (596 beneficiaries)
- Child Friendly Space**
- Cultural mediation/Interpretation

The onset of the pandemic resulted in a change in the operational model of the BRC and a virtual office was established which beneficiaries could “visit” during working hours. Services were provided remotely and by appointments, while classes and group activities were provided virtually using an array of interactive tools.

Individuals from more than 60 nationalities were supported throughout the year, with most seeking educational activities and support to access employment. Educational activities included language classes (Greek, English) and homework support for school-aged children. During the lockdown, in addition to supporting individuals to find jobs, the BRC Employability Officers supported individuals to access the necessary welfare benefits, while also networking with new and prospective employers.

*The employability service is provided to TSC and BRC by a coordinated group of experts.
**In collaboration with the Refugee Trauma Initiative.

Accommodation & Support Services

Beneficiaries supported:	2,452
Services provided:	19,805
Total budget:	7,113,404.85€
Donors/Supporters:	UNHCR, Airbnb

In 2020, SolidarityNow continued the implementation of the ESTIA programme in partnership with the UN High Commissioner for Refugees (UNHCR), maintaining a total of 2,276 housing units in Attica, Thessaloniki, and Ioannina. The programme, which SolidarityNow has been implementing since 2016, includes collective and autonomous housing as well as specialised housing for particularly vulnerable groups. In addition, SolidarityNow has been providing a range of quality complementary services to vulnerable asylum seekers, through qualified and experienced professionals.

In 2020, SolidarityNow provided safe accommodation and psychosocial support to 2,452 individuals. The onset of the pandemic significantly affected the host population, as 29% of programme beneficiaries were identified as vulnerable.

Throughout the year, individuals who had been recognised as beneficiaries of international protection, in accordance with the relevant directive of the Ministry of Migration and Asylum (MMA), continued to exit from the programme. The special conditions and measures that were enforced due to the pandemic, brought additional challenges to the exit process, and highlighted the need for cooperation of different stakeholders to support a smooth transition to autonomous living. In this context, the cooperation with other programmes such as HELIOS, the Solidarity Centres in Athens and Thessaloniki and the Blue Refugee Centre in Thessaloniki, was strengthened and 430 individuals managed to successfully exit the programme.

2020 marked the last full year of the ESTIA programme implementation, meaning that apartments would need to gradually be handed over or closed. During the year, 202 housing units in Attica and Ioannina were handed over to implementing partners of the MMA.

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“The ESTIA team provided more than just accommodation and relief in difficult times: it gave meaning to people’s conviction that tomorrow can be better than yesterday”

Antigone Lyberaki,
General Manager

“ESTIA has managed to offer security and a sense of normality - a house that locks, a room where you are alone or with your family and a kitchen where you can cook the food you want - allowing people to find peace to think and maybe take their next steps, whatever these are”

Eva Giannakaki,
Program Coordinator Athens

“For 5 years, night and day, in corridors of apartment buildings / schools / hospitals and public services, ESTIA teams have found solutions, empowered people and improved the host society for all of us”

Katerina Goula,
Program Coordinator
Northern Greece

Open Homes Programme, Airbnb

The “Open Homes” partnership with Airbnb, which started in 2017, continued successfully in 2020. As the number of free available houses on the platform was extremely low, Airbnb provided SolidarityNow with travel credit to make bookings for refugees and asylum seekers through the platform. In 2020, SolidarityNow made 23 bookings, serving a total of 51 beneficiaries. Working with Airbnb is valuable as it has supported extremely vulnerable groups of beneficiaries in times of great need, with temporary housing. Beneficiaries included victims of sexual gender-based violence as well as new SolidarityNow staff outside urban centres until they have ensured permanent residences.

Child Protection and Education

Beneficiaries supported:	12,523
Services provided:	68,636
Total budget:	4,628,528.56 €
Donors/Supporters:	UNICEF, Major Development Agency of Thessaloniki (MDAT), EU/Erasmus

Child and Family Support Hubs

In 2020, SolidarityNow continued its cooperation with UNICEF with interventions aiming to protect the most vulnerable groups of refugees and asylum seekers. In 2020, the organization was present in 14 Open Accommodation Sites, namely, Eleonas, Andravida, Thermopyles, Thiva, Elefsina, Malakasa, Oinofyta, Ritsona, Drama, Serres (I and II), Kavala, Volvi and Kato Milia, Katerini, as well as in Thessaloniki, at SolidarityNow's Blue Refugee Centre.

The Child and Family Support Hubs (CFSH) programme managed to evolve and respond to many permanent and increasing needs arising as a result of new flows of refugees, the vulnerable health of the population but also due to government policies and bureaucratic procedures which prevented access to health.

The main areas of the program's intervention are:

- Non-formal education - Greek and English language classes, mathematics and science, school support and parent and child counselling
- Holistic child protection with legal support and representation
- Services for the protection and support of victims of gender-based violence.

The CFSH exceeded their initial goals, providing:

- 68,636 individual services (psychosocial, legal, and educational)
- 6,281 adults benefited from the services
- 6,242 children benefited from the services
- 90 teachers trained in intercultural education and teaching Greek as a foreign language.

Particularly:

- 14 female friendly spaces were created, visited by 2,244 women and teenagers
- 143 infants benefited from the programme while 314 mothers / caregivers received specialised counselling on infant and toddler nutrition
- 8,401 people received legal assistance
- 2,099 people received psychosocial support
- 330 unaccompanied children were identified and received holistic support
- 2,967 referrals of people with more specialised needs received (for health, mental health, gender-based violence, formal education, and accommodation)
- 4,707 children and adults attended classes and received school support
- 966 children were supported to join the public education system.

The Covid-19 pandemic brought important changes in the way services are provided and SolidarityNow teams made the most of their creativity to find effective and innovative ways to stay in touch with the beneficiaries while remaining safe. Among others, "safe digital spaces" were created for women on online platforms, while networks were set up to distribute creative activities and education packages for students who were in lockdown.

Part of the services of the programme is also the support of parents for the exercise of their parental role. In this context, SolidarityNow drafted the "10 rules for the safety of the child", translated into four languages spoken by the refugee population, which were published in illustrated leaflets and posters that serve to remind parents of basic safety rules for their children. Based on these rules, the SolidarityNow teams organised a series of discussions and events with parents about children's safety, in order to further raise awareness about their role as parents of children residing in the camps.

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"Especially in a period of increased social isolation, this programme is an important safety net. Both for the protection of children and families, which is becoming more multifactorial due to the pandemic, and for the continuation of education, which is no longer a given for the children of the camps. Our programme continues to try to meet the needs of children and the most vulnerable guests in the structures - and to offer smiles in the most difficult times!"

Domniki Georgopoulou,
Program Coordinator.



School Plus Neighbourhood

The School Plus Neighbourhood project is implemented in collaboration with the Major Development Agency of Thessaloniki (MDAT) and provides education services to vulnerable children and youth, while also strengthening the capacities of teachers, parents, and local volunteers. The project was implemented in three schools in the urban area of Thessaloniki.

ENACTED

ENACTED aims to promote inclusive education practices for refugees, asylum seekers and

migrants in southern European countries. The project consists of desk and field research including in-depth stakeholder interviews with policy-makers, education specialists and government officials, and online surveys for the wider education community. The project will identify the gaps, shortcomings and good practices in formal and non-formal education and bring together relevant actors to address and overcome these. During the year, country specific research papers were compiled for all project countries along with transnational recommendations.

Support to Unaccompanied Minors

Beneficiaries supported:	226
Total budget:	875,236.12€
Donors/Supporters:	International Organization for Migration (IOM) funded by the European Commission, DG HOME, Asylum, Migration and Integration Fund (AMIF), with co-funding of the Hellenic Republic and the European Union

2020 marked the start of SolidarityNow’s involvement in supporting Unaccompanied Minors (UaMs). This involvement was carried out through two projects, the first working on the long term – supporting individuals with their first steps towards social integration, and the second focusing on more immediate needs – providing short term accommodation to UaMs who would be relocated to other European countries.

Step by Step Programme

The programme, implemented with the support of the Special Secretariat for the Protection of Unaccompanied Minors, and in collaboration with the Public Prosecutors for Minors and the Local Competent Public Prosecutors, started in September 2020 and offers an alternative form of care for unaccompanied children aged 16 to 18. “Step by Step” operates 12 apartments in Athens (8) and Thessaloniki (4) to accommodate a total of 48 children. The support is provided through an interdisciplinary team composed of social workers, psychologists, lawyers, educators, cultural mediators, and care givers who provide daily care and psychosocial support to the children, to cultivate a healthy and goal-driven daily routine. Until the end of December 2020, 31 children had benefited from the programme.

Voluntary Relocation from Greece to other European countries

The programme was launched by the International Organization for Migration (IOM) as a short-term project, in light of the emergency situation unfolded after the fires which destroyed the camp of Moria, to provide appropriate temporary accommodation and support to UaMs. Through this intervention, SolidarityNow established three “transit hubs” in Konitsa, Kozani and Ioannina, accommodating 195 UaMs in 2020. Through the multidisciplinary teams employed, SolidarityNow provided holistic support and services to the children while they were hosted in these temporary accommodation structures. In addition to the necessary services (legal, psychosocial, educational), practical activities were carried out with the children while efforts were made to engage and collaborate with the local communities.



Integration

Beneficiaries supported:	1,193
Total budget:	1,489,855.58€
Donors/Supporters:	In partnership with IOM and funded by the European Commission, DG HOME

SolidarityNow is one of IOM’s implementing partners for the nationwide HELIOS integration project for recognised refugees which started in the end of 2019 and fully rolled out in 2020. SolidarityNow has established three Integration Learning Centers (ILCs) in Athens, Thessaloniki, and Ioannina and another two in Kilikis and Katerini through local implementing partners (OMNES and Perichoresis respectively). In the ILCs, SolidarityNow is responsible for the educational component which comprises of Greek language classes and life skills to support beneficiaries to integrate and become self-reliant; while other implementing partners provide complementary services including support to access the labour market, find accommodation and receive a housing benefit.

Due to the pandemic, and the measures imposed, ILCs ceased and resumed operations several times during the year, as per local authorities’ directives. When the ILCs were closed students continued to attend classes remotely, while enrolments continued remotely. Such necessities led to the introduction of an e-learning scheme with courses provided via an e-campus platform, while SolidarityNow was called to pilot it. Towards the end of the year, a “Mother and Toddler” space was established in the Thessaloniki ILC for mothers and toddlers under the age of two.

Key achievements of 2020:

- 1,193 beneficiaries enrolled in integration courses and 574 new students
- 16 e-learning and 423 in-vivo classes initiated
- 186 children enrolled in Recreational Space for Children
- 103 students receiving remote education support and 21 families receiving remote recreational activities for children support
- 21 students graduated
- 16 students participated in the examination for the Certificate of Attainment in Greek



Employability

Beneficiaries supported:	1,334
Sessions conducted:	4,319
Total number of jobs found:	409
Total budget:	Centers + 31,441.67€
Donors/Supporters:	EEA Grants, The Shapiro Foundation, UNHCR, Open Society Foundations, Horizon 2020/EU, Erasmus+/EU

Supporting individuals to join the labour market is a core pillar of the work carried out by SolidarityNow, both through the Solidarity Centres in Athens and Thessaloniki and other complementary programmes. By facilitating access to employment, we aim to encourage and empower beneficiaries to become independent and self-reliant and take the future in their own hands. Relevant interventions are outlined below.

Athens Solidarity Center

In 2020, 507 individuals were supported by the employability services through 1,603 sessions while 157 jobs were found. Of those employed, 25% took on jobs as cultural mediators in the humanitarian sectors, followed by technicians (including carpenters, electricians) 13%, cleaning jobs at the public sector, 10% and agriculture, 10%. Of those finding employment, 25% were Greek and the majority spoke either Greek or English. SolidarityNow constantly strives to expand its network of employers, which already includes over 70 companies.

Thessaloniki Solidarity Center and Blue Refugee Center

The employability services at the Thessaloniki Solidarity Center and Blue Refugee Center were provided by a coordinated team in order to streamline the work and improve the quality of services provided. Despite the challenges posed by the slow labour market and the pandemic, the team supported 234 people to find employment, more than 59% of which were full time jobs. The sectors which employed most beneficiaries were industry and clothing (40%), food and tourism (20%) and agriculture (20%).

SIRIUS (Skills & Integration of Migrants, Refugees and Asylum Applicants in the European Labour Markets)

The SIRIUS-EU project brings together universities and civil society organisations from eight EU countries and aims to identify barriers and enablers for migrants and refugees to enter the labour market. In 2020, project partners produced several studies on migrant and refugees' labour market integration, articles on the impact of the pandemic, while SolidarityNow produced

a report on "The impact of the Covid pandemic and migrant labour in Greece". An online gaming application Workeen, was also developed to assist refugees to orient themselves in the EU labour market(s), helping them with administrative processes and job interviews, in multiple languages.

REWIP (Refugee Empowerment and Work Integration Programme)

REWIP aims to support young migrants, refugees and asylum seekers, with their first steps towards achieving work integration and as an extension, social integration in Greece. This is done by creating tools to train and support the target group, whilst facilitating and creating volunteering and mentoring, and eventually, employment opportunities.

Access to Justice and Legal Aid

Beneficiaries supported:	3,776
Sessions conducted:	24,098
Donors/Supporters:	EEA Grants, UNHCR, Open Society Foundations, UNICEF and IRC Greece

Access to justice for all individuals is a basic principle of the rule of law and of utmost importance for SolidarityNow. Provision of legal aid is carried out through the Solidarity Centres in Athens and Thessaloniki as well as in the Open Accommodation Sites across the Greek mainland.

A total of 3,776 individuals were supported with legal aid in 2020, and SolidarityNow lawyers represented 1,053 individuals at the Greek Asylum Service and in courts. These representations were mainly related to asylum cases, while civil and administrative cases were also supported.

Disruptive legislative changes led to an increasing number of rejections to second degree asylum applications in 2020. This has burdened the asylum application process as well as asylum seekers' access to basic goods and services. During the last quarter of the year, 90% of asylum applications and family reunification applications carried out by the ASC legal team were successful, an impressive achievement given the contextual challenges.

SolidarityNow is the only organisation in Athens providing legal counselling and representation to LGBT+ individuals who ask for legal recognition of their gender identity. Responding to this need, we have gained an expertise in consulting and representing beneficiaries who want to change the registration of their gender identity.

In Thessaloniki, the SolidarityNow legal team was very active throughout the year and has become a reference point in the city, receiving continuous referrals from other organisations throughout the year. The team carried out 143 court representations during the year, mainly for asylum cases. The TSC has established a collaboration with the refugee.info platform operated by the International Rescue Committee and provides legal information and targeted legal aid through the platform.

Empowerment and Community Engagement

Total budget: 39,815.62€
Donors/Supporters: Open Society Foundations, Erasmus+/EU, Student Action for Refugees (STAR), Major Development Agency of Thessaloniki (MDAT), Bodossaki Foundation



Targeted innovative interventions aim to strengthen the impact of large-scale programmes so that underserved members of the community, requiring specialised support, can receive it. In this framework, SolidarityNow implements smaller complementary programmes aiming to empower and engage individuals to become agents of change for their communities. Relevant actions are outlined below.

Lab29A
Lab29A was established in 2019 by SolidarityNow as a physical expansion of the Thessaloniki Solidarity Centre and very soon became a spin-off programme with its own dynamic, covering needs of individuals residing in the surrounding area through unique activities and services. The “Lab” aims to support individuals residing in the surrounding area through the provision of an array of educational and recreational activities. Specifically for young children, the centre provided music activities, messy

play, yoga, and cooking. A dedicated painting space has been established for teenagers and adults as well as a dance / exercise studio. Language classes are also provided through volunteers, supporting 160 students throughout the year.

Mama Postnatal Support & Care
The Mama project, implemented in collaboration with the Municipal Development Agency of Thessaloniki, started in 2020 and aims to support new parents through the provision of a holistic package of supportive services and activities. Prenatal and postnatal counselling, workshops, and events aimed to help new parents with their first steps in their new roles, while also empower them to become active community members and establish a supportive network which they can rely on.

StartNow
The project aims to educate and transform students to become ambassadors for refugees

and refugee protection, and to promote civic engagement of young people from different backgrounds. This is achieved through mobilising Greek students from the Aristotle University of Thessaloniki and the University of Macedonia and engaging them on migration issues. In 2020 SolidarityNow recruited and trained 40 new volunteers.

Interventions to support the Roma community
In 2020, SolidarityNow initiated a set of activities to support the Roma population residing in the settlement of Dendropotamos, just outside Thessaloniki. SolidarityNow collaborated with the Roma Women Association of Dendropotamos for the provision of employability seminars and mentoring for Roma women. Workshops were also provided for children on the topics of creative writing, Roma history as well as skills-building and career guidance. The objective of this intervention is to build the

capacity of the local population with the skills and tools necessary for them to speak up and become agents of change for their communities.

Not Alone in Europe
The “Not Alone in Europe” project aims to empower, engage, inspire, and support young LGBT+

migrants, refugees, and asylum seekers in five European countries. This is done through specialised training on the LGBT+ paradigms for individuals working with young LGBT+ migrants, refugees, and asylum seekers, such as youth and social workers, educators and community mediators. The project aims to

contribute to the social inclusion of LGBT+ beneficiaries and support them to become actors of change for their communities. Actions include capacity building workshops, multiplier events, and the creation of tools and materials to support civil society organisations working with this population.

Civil Society Strengthening

Total budget: 64,080.79 €
Donors/Supporters: EEA Grants, Bodossaki Foundation, Open Society Foundations



SolidarityNow believes in partnerships and carries out complementary actions to strengthen civil society. As such, collaborations with civil society organisations are established across programmes to increase their impact and reach, while SolidarityNow works to share expertise and knowledge to build organisational capacities and improve the impact of the civil society sector in Greece as a whole.

Active Citizens Fund
SolidarityNow, acts as a Fund Operator for the EEA Grants - Active Citizens Fund in Greece (ACF), in cooperation with the Bodossaki Foundation. The Active Citizens Fund in Greece is supported through a €12m grant from Iceland, Liechtenstein, and Norway as part of the EEA Grants 2014 – 2021. The programme aims to develop the sustainability and capacity of the civil society sector in Greece, and to strengthen its role in promoting and safeguarding democratic procedures, active citizenship, and human rights.

In 2020, 45 projects from 64 organisations across Greece were selected under the second round of open calls aiming to support citizens participation (€ 1,000,000 available funding) and increase support for human rights (€ 2,494,600 available funding). The two calls were widely promoted through a national roadshow. A total of nine events were implemented in six cities, presenting the ACF and coupled with capacity building workshops through which 376 CSO representatives were trained on proposal development and writing.

In December 2020, the final round of open calls was announced, for the calls: “Gender equality promoted and gender-based violence combated” (total available funding € 1,005,400) and “Platforms and networks among CSOs developed” (total available funding € 500,000).

Finally, the open call for Bilateral Cooperation Initiatives, aiming to strengthen bilateral relations between NGOs in Greece and entities in the donor states (Iceland, Liechtenstein, Norway), remains open for applicants. The call will remain open until June 30, 2023, or until the exhaustion of the available funds. So far, over € 60,000 have been disbursed to 15 organisations from Greece and donor states.

Athens Solidarity Center
Numerous CSOs and public/private entities have collaborated with the Athens Solidarity Center (ASC) for the purposes of providing a more targeted support to specific groups or to complement existing services. In 2020, the ASC partnered with the following organisations:

- **Network for Children's Rights (NfCR)** - for the operation of the Child Center where an educator and child psychologist can look after children between 3 and 12 years of age, while their parents receive services at the ASC. Themed educational activi-

ties were provided throughout the year with these being done remotely during the lockdown.

- **Refugee Legal Support - Athens (RLS)** - to assist refugees with their family reunification applications and to prepare them for their asylum interviews in Greece, in close collaboration with the ASC Legal Services team.
- **Social Hackers Academy** for a Basic Computer Learning programme at the ASC computer lab.
- **Amala** for educational classes for ASC beneficiaries.
- **Odyssea** for employability and vocational training courses.

To maximise impact and guarantee high quality support, SolidarityNow will continue to lead efforts to identify and address issues faced by specific vulnerable groups (including LGBT+, seniors and children – especially unaccompanied minors and victims of gender-based violence). This will include capacity building, experience exchanges and other events, while enabling synergies and intersectoral cooperation among specialised organisations and mainstream NGOs.

Roma Women Association of Drosero, “Elpida”
A grant of €5,000 was awarded to “Elpida” for the operation of a day care centre for children aged 4 to 5 years in the summer of 2020. The programme supported a group of 27 young Roma to prepare for the upcoming school year. The children’s daily routine included lessons on various subjects (language courses, pre-math, arts and crafts, music, drama, biology, physical education, storytelling, free and structured play) while lunch was also provided in the premises of the Association.



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A D V

O C A C Y

Advocacy

2020 was a year marked by the Covid-19 pandemic and its global impact. Regulations imposed in all countries requiring people to remain indoors and avoid social interaction affected the way SolidarityNow works and led us to seek alternative ways of networking, with digital communication to play the prominent role.

Still, in this new and complex environment, the organization's advocacy actions continued and expanded, as due to the new reality of the pandemic, the need for defending and protecting human rights increased and diversified, as many vulnerable groups of people were affected by its consequences.

2020 was a year of great challenges concerning the defense of human rights, as due to the pandemic many of the restrictive measures had an impact on the exercise of basic rights. Especially for the asylum seekers residing in the open accommodation centers around the country, refugees and undocumented migrants there were issues of lack of information about the imposed protection measures, while in many cases the online education was not feasible for the children.

The events of March 2020 around Evros river and the decision of the Greek Government to suspend the right to asylum until March the 30rd, for those people who entered the Greek territory, created an extremely negative practice, which was aggravated by the toxic speech adopted by many officials during those days. As part of the advocacy efforts, SolidarityNow participated in initiatives to change the governmental decision in Greece and abroad.

The new reality as it emerged, required new ways of intervening and SolidarityNow responded quickly and efficiently. The pandemic affected the advocacy process, as live meetings were

drastically reduced and replaced by digital meetings that required adjustments in order to be effective.

In this context, SolidarityNow participated in working groups and ad hoc thematic groups along with other civil society organizations and ministries aiming at answering urgent issues. Especially in matters of education, advocacy efforts had positive outcomes since the number of children getting access to online education increased. Also, great emphasis was placed on respecting the rights of asylum seekers, refugees and migrants, who had been affected by the curfews.

SolidarityNow underlined the need to defend public health, social cohesion and avoid discrimination due to the pandemic, highlighting the need to protect everyone, especially the most vulnerable, who were at greater risk due to their living conditions. Research shed light on the increased risk for those without access to basic health services and thus greater emphasis was given on migrants, refugees and the homeless.

Furthermore, much effort was made to address the xenophobic and racist discourse that devel-

oped because of the pandemic targeting migrants and refugees as a threat to public health. Also, due to the increased accusations about illegal deportations (pushbacks), we launched a common campaign along with other organizations and brought the issue in the limelight to stop this illegal practice by the authorities.

Lastly, the organization continued to defend and promote the rights of unaccompanied minors, with interventions to the government and participation in hosting/accommodation programs, especially after the destruction of Moria camp in Lesbos island.

Our actions in 2020 included contacts with:

The Ministry of Migration and Asylum, on the proposal of the European Commission for the New Pact on Migration and Asylum.

The Ministry of Health, regarding the problems of access to the health system during the pandemic and the vaccination.

The Ministry of Education and Religious Affairs, for issues regarding access to education for the minors.

SolidarityNow also participated in international meetings:

the Cities Forum 2020 (organized by the European Commission Directorate-General for Regional Policy), a working meeting organized by the European Economic and Social Committee.

SolidarityNow organized along with Generation 2.0 for Rights, Equality & Diversity, the Greek Forum of Refugees and Terre des hommes Hellas and in collaboration with ECRE (European Council on Refugees and Exiles) and PICUM (Platform for International Cooperation on Undocumented Migrants), a meeting regarding the EU funding for integration intended for the financial period 2021-2027. This was followed by the presentation of a detailed report on the subject.

SolidarityNow participates in:

- the Advocacy Working Group,
- the Health Working Group,
- the Education sub-working Group,
- the coordination meetings of the UN High Commissioner for Refugees,
- the Racist Violence Recording Network and
- the Alliance for Children on the Move.

In addition, it is a member of:

- ECRE (European Council for refugees and Exiles)
- PICUM (Platform for International Cooperation on Undocumented Migrants)
- FEANTSA (European Federation of National Organisations Working with the Homeless).



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**Human
Stories**

S T O

R I E S



Βλέπεις μία οικογένεια προσφύγων, που πάλεψε για μέρες να ξεφύγει από την εμπόλεμη ζώνη και να επιβιώσει στην παγωμένη θάλασσα. Μία από τις χιλιάδες οικογένειες που υποστήριξε και βοήθησε το SolidarityNow για να ξεκινήσουν τη ζωή τους από την αρχή. Με ασφάλεια και αξιοπρέπεια. Με τα προγράμματα στήριξης, εκπαίδευσης και ένταξης, αυτή η οικογένεια ζει μια ζωή χωρίς φόβο, αλλά με υποδοχή. Είναι μια ενεργό κομμάτι της κοινωνίας μας και αυτός είναι ο λόγος **που δεν μπορείς να τη δεις.**

Μάθε περισσότερα για τη δράση μας solidaritynow.org

**SOLIDARITY
NOW**
This is our common ground

Tributes

“You Can’t See Them” was the title of the SolidarityNow awareness campaign launched in late 2019 and continued in 2020. Four human stories were in the heart of the campaign, stories presenting people who changed their lives following the support and empowerment they received by SolidarityNow, its programs and services.



Four “hidden” stories behind the people we see today. An abused woman, a homeless man, a refugee family, an unemployed couple. Their lives today do not allow us to imagine the difficulties and struggle they have been through until they got supported by SolidarityNow. The campaign’s objective was to inform and raise public awareness of the organization’s diverse actions on the side of the most vulnerable people and of its role in enhancing and empowering their integration without being visible thus, “we can’t see them”.

World Day of Social Justice

The World Day of Social Justice is celebrated every year on February 20th. Social justice is a continuous political and social claim that summarizes its idea in some values critical to an inclusive democracy. SolidarityNow's tribute under the title #IHaveTheRight included five stories of reestablishing social justice to people who were deprived of access to rights and benefits.

***"Now I feel safer
and stronger to move on".***

This is Olga's respond when she remembers the adventure she went through after losing her job; her life was dramatically altered causing a sudden deterioration of her living conditions. She didn't know how to resolve the issue aroused with her landlord and being unaware of her rights as a tenant she was threatened with eviction. She overcame the threat and fear when she visited the organization's Athens Solidarity Center, where she received support by the legal service. She now knows her rights and claimed them avoiding eviction and has been empowered to stand up to hard times more actively, claiming her own place in the labor market.

International Women's Day

International Women's Day is celebrated every year on March 8th. At SolidarityNow we dedicated the day to all women through the stories of Anna, Dominika, Nadwa, Asia, Lena and Maria. Six of women next door who wait every morning at the bus stops, who remain invisible, women who know what hard work means, who are stressed on how they will raise their children and whether they will have a home to stay; women who have dreams, who succeeded and survived; women who are winners.

***"Now I feel strong, very strong! I have my
freedom, my friends, my life!"***

Nadwa arrived in Greece as a refugee from Syria and sought support at the organization's Solidarity Center in Thessaloniki. Nadwa at her 31, speaks Arabic and English, and having as her luggage the traumatic experience of migration, she didn't know how to start her life from the scratch. The organization's team at the Thessaloniki Solidarity Center stood by her and she received immediate support. In a short period, she managed to find a job at SolidarityNow's accommodation program as an intercultural mediator, and she now supports other people in need. Her life changed through employment.

***"My life was improving day by day; I felt
happy, I was waiting for the morning to
come! Greece is my country now."***

World Teachers' Day

On the occasion of the World Teachers' Day on October 5th, at SolidarityNow, we gave the floor to four teachers of the HE-LIOS integration programme, to describe their experience and thus promote the importance of education as a prerequisite to social integration.

"I always wanted to help people communicate. I also like the different cultures, customs, and traditions, and I always observed these differences that nonetheless make the lives of all of us much more interesting. And the most important thing for me is that the more you observe and comprehend the differences, the more likely it is to find similarities among people. The contribution of all is essential for what we ultimately offer to our beneficiaries-students. For example, we learn a lot of interesting and especially useful tips on how to approach our students effectively, through our interaction with the interpreters and cultural mediators. Thus, we all become a strong team, all carriers of distinct knowledge, which when combined offer the appropriate knowledge and guidance to people who need it. What I try to convey to my students from all over the world is my love for learning."

Emmanouela, Greek language teacher.

World Refugee Day

For 2020, SolidarityNow dedicated the World Refugee Day to the recognized refugees and migrants who were obliged to leave the accommodation structures in which they were living, following the relevant ministerial decision. On the way to independence, they were confronted with racism, high rents, and suspicion.

The story of M. and his family from Syria has it all; migration, pain, disappointment but at the same time, effort, faith, love. From 2018, M. was struggling to build a new life for his four-member family. When he started working in Greece and allowed himself to hope again, he came confronted with a serious health problem of one of his children. Instead of giving up, he became even more persistent, and he made it! Having overcome his child's health problem, which is now under control, the obligation to exit the organization's accommodation program didn't cause him any fear. He looked for apartments in Thessaloniki, faced racist behavior, backed down, tried again and finally found a beautiful house after gaining not only the trust but also the admiration of its owner.

In M. one cannot help but admire the faith, the tireless effort for a better life, the dream. As he says, ***"I never lay down my arms"***.

Communication amid a pandemic

2020 was a year that will be engraved on everyone’s memory. Mankind faced an unprecedented threat, the pandemic of the new coronavirus. A moment that came to emphasize that we are all equal, that we all need to stand humbler and with more empathy towards our fellow human beings. SolidarityNow, in order to effectively stand by the side of the most vulnerable, developed modern tools to ensure that everyone can have access to information about the pandemic, protection measures and official instructions. All the produced material and tools were uploaded/posted on the organization’s website and on all the available social media and networks:

Dealing with Covid-19

Special section on the SolidarityNow website, www.solidaritynow.org, with all the information about the new coronavirus, for easy access to updated material regarding the pandemic and its consequences in various aspects of everyday life such as the labor market, the operation of the organization’s Solidarity Centers, the acquaintance with the digital provision of services.



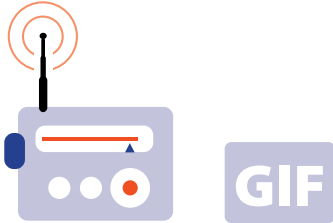
Podcast

“Spread the News, not the virus”:

A series of podcast episodes in five different languages - English, Arabic, French, Farsi and Urdu - with valid and useful content about the new coronavirus, dedicated to refugees and migrants living in Greece. The twelve podcasts included content related to:

- Prevention and protection against the new coronavirus
- Search for housing or employment during the pandemic
- Managing more specific situations, such as domestic violence or issues related to adolescent children and others.

The podcasts were the result of the collaboration with the UN High Commissioner for Refugees (UNHCR) and pod.gr, the Greek podcast platform.

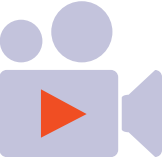


Radio spots and Gifs

Production of six radio messages, in six different languages - English, Arabic, French, Urdu, Farsi, Turkish - with content related to the measures against the new coronavirus, the operation of the Asylum Service and others. The radio spots were broadcast on local and national radio stations and on the Refugee Identification Centers on the islands.

The radio messages were the result of SolidarityNow’s collaboration with the UN High Commissioner for Refugees (UNHCR).

Production of three (3) animated files (gifs) in eight (8) different languages - English, Arabic, French, Greek, Urdu, Sorani, Turkish, Farsi - with content related to the symptoms of the new coronavirus and protection measures.



Videos

Production of short videos with raw information material by SolidarityNow, in many languages -English, Arabic, French, Kirmanji, Bengali, Dari, Urdu, Pashto, Somali, Sorani, Tigrinya, Turkish, Farsi-, regarding the protection measures against the new coronavirus, the exit permit procedure during the curfew, the use of the protective mask.

One of the videos was produced in collaboration with the UN High Commissioner for Refugees (UNHCR), while the interpretation made feasible with the support of the organization METAdrasi.

SolidarityNow was founded in 2013. Through our initiatives and the services provided to vulnerable populations, we seek to support and empower individuals.

We implement programs across Greece, including urban and rural settings, while we develop targeted interventions in open accommodation sites on the Greek mainland.

We strive to:

- Ensure that people are safe and have access to vital resources and services
- Encourage people to realize their potential for long term economic well-being and self-reliance
- Empower people to be aware of their rights to make decisions that affect their lives
- Enable the strengthening and independence of Greek Civil Society by defending open society values

Programmatic priorities

- Integration, empowerment and social inclusion
- Unaccompanied minors
- Education and life skills
- Safety, protection and defending human rights

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Nikolas Rangos

Urgent support to unaccompanied minors in temporary accommodation structures in Northern Greece
Melina Chalkidi

“Step by Step”, Supported Independent Living Apartments for Unaccompanied Children aged 16 or more
Evdokia Bakalou

Athens Solidarity Center
Valia Andrakakou

Thessaloniki Solidarity Center
Stefania Athanasiou

Blue Refugee Center
Iyad Ladaa

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ZAVVOS ALEXANDRA CHRISTINE
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KOULOURI ATHINA
EL GHANDOUR ZAHER WALAA
ABALIANI ETERI EYDOKIA
ASAAD MAGD
SARANTOU THEODORA
PYROVOLISIANOU THEANO
GIANNAKAKI EYSTRATIA
LIOSIS CHRISTOS
STABLIAKAS MILTIADIS
LILI PARASKEUI
KONTOGEORGIS IRINEOS
ALEXIOU AIKATERINI
FOUAD SAYD JOSEPH
KONTOGIANNAKIS IOANNIS
PANOPOULOU ELENI
BABIGER HASSAN
KATELANAKI EFTYXIA
ASIMAKI MELPOMENI
GADALLA ARTIMIS
EL ZANIN FILIPPOS OYSAM
GKOLTSI KYRIAKI
KYRKOU CHRISTIANA
VIXA ATHINA EVAGGELIA
GIALIA VASILIKI
KOUFOPOULOU CHRISTINA

MASTROGEORGAKI IOANNA MYRTO
LELI ZAIRA
SANDILOU AGGELA
DALABOURAS NIKOLAOS
CHRISTOPOULOU MARIA VASILIKI
KONTOMICHALI MARGARITA
TZELEPI SOFIA
PAPAGIANNI EYDOKSIA
CHATZIANTONIOU MARTHA
LAINA EYSTATHIA
TENTIS GIANNIS
KAFOUKA ANASTASIA
CHRISTIDOU MELPO
TSELEPI EYDOKSIA
KOUTZOUKOU FAY
ZEIS THEODOROS
AGGELIS IOANNIS
DIMITOGLOU IRENE
ABDELBADIE FATMA
MAYRIDOU THEODORA
SIKARI VIOLETTA
GIAMALI VASILIKI
DRIGKOPOULOS SPYRIDON
ZERVAS NIKOS
PAPADIMAS DIMITRIOS
GRIGORAKOS-TZIVAKOS ANTONIOS
SOULTIS PARIS
MARADIDIS STEFANOS
QASEM HASSAN
KARATZA APHRODITE
KANTA MARINA
NIKOLAOU ANTIGONE
ANASTASIOU VASILIKI
BASDEKI MARIA
BOUKOUVALAS CHARILAOS
PYRALEMIDOU XRYSOULA
KONTQY ELENI
APOSTOLIDOU FROSO
SHAMS RAMEZ
DIMA EYGENIA
BAKSEVANOGLOU GEORGIA
MIRZAY MOHAMMED
KALLIPOLITI MARIANNA
SHAMS ABDUL HAMEED
POLENA MARILYN
ACHOUR FERDAOUS
PATATOUKAS ANDREAS
SAYED MAJD
SHAROUN HUSAMEDDIN
AOUAMLE NADIA
ABUMARSA MOHAMED
LADAA IYAD
MIRZOIAN ASIA
POLYCHRONIDIS VAIOS
ASVESTA MARIA
KARAGIANNI DANAE
GIANTSIDIS GIANNIS
SPYRATOU IOANNA-DOMINIKA
NIOUMANI IOANNA
MAKRIS STAVROS
IORDANIDIS SIMOS
MOULIKA CHRISTINA
GOLBAS ABAS
PAPADAKI AIKATERINI
GKLAVERIS KONSTANTINOS
STAMATOUKOU ELENI
DREOU DORINA
LAGOUMINTZI IOANNA
PAPAFLORATOU AIKATERINI
BOLETSI AGGELA
POLYKRETI EIRINI
AHMED WAQAR
DIMADI PARASKEUI
OIKONOMOU VASILIKI
GELASTOPOULOU EFTERPI
STATHI THEODORA
PAPAGEORGIOU ELENI
GEORGOPOLLOU DOMNIKI
LYBERAKI ANTIGONE
MALEKZADA FARZAD
MIRONIDOU ELEFThERIA
DIAMANTI ELISAVET
TATSOU DI KYRIAKI

ELSAIED AZZA
ABARTZAKI EMMANOUELA
TSALAMANDRIS GEORGE
VAZIFEH SHENAS ZAHRA
APERGI FOTINI
PSILOPANAGIOTIS KONSTANTINOS
OSUNLEYE MICHAEL
SPANOPOULOU IRENE
CHALEPIDOU MARKELLA
SKLAVI LILY
AMEDY GALAVEZ
SANNAS DIMITRIS
SARIDOU EFTYCHIA
GEROCHRISTODOULOU PANAGIOTIS
TSILIMIGRA EVAGGELIA
MARIOLI KALLIOPI
KARANTAI FATME
RAFAI MOHAMED
AZIZIRAD MOHAMMAD-ALI
KONTOGIANNIS PANTELIS
BIBIKA DESPINA-VASILIKI
TOGROUZIDOU ANASTASIA
PADOPOULOU ELENI
TRIPSANIS EMMANOUIL
KOSTOGLLOU MARIANNA
DEKARESTOS EVAGGELOS
PJETRAJ TONIN
CHERAKI RITA
RAPTI MARIA
BUZA MARGARETA
ZACHARIA ELENI
FEKRY MOHAMED
KOTSOPOLLOU ZAFIRIA
GALANI PIGI
ROUSSOU KATERINA
TSOLAKOGLLOU ARIANNA
KONTQY ELENI
PAPADAS IOANNIS
MRAPSHTIJA LENE
PATLIAKA SOULTANA
KAPRALOU DANAE ATHINA
NADOYAN LIANA
AHMED RAIS
GKOUSIAS CHARALABOS
NIKOLAIDIS ALEKSANDROS
MOHAMAD ALI TEZA
TSAVALAS STYLIANOS
CHATZIKIRIAKOU ZAKELIN
YETKINER ERGUN
KARATHANASI AGGELIKI
KONSTANTINOU ANDRONIKI
KASABALIS KONSTANTINOS
TZEVELEKOU VASILIKI
PLATANISIOTI IOANNA
KRIARA ELVIRA
ILIADI EVAGGELIA
VOUTYRAKIS DIMITRIOS
MOHAMMADI HUSEIN
BALTZIDIS ELEFThERIOS
GEORGOULIS FILIPPOS
SAYED LAMIA MARIA
PAPADAKIS KONSTANTINOS
ILIADI ALEKSANDRA
KIOULPACHARIDOU ALEKSIA
KRITIKOU ELPIDA
KERAMEUS PANAGIOTIS
TSAGGIDIS PAVLOS
OIKONOMOU ELENI-STYLIANI
HASHEMI MOHAMMAD
KAYKAS IOANNIS
OIKONOMOU MARIA
CHATZIOANNIDIS TILEMACHOS
NINOU MARIA
PARADISOU CHRISANTHI
PERTSINIDOU IOANNA
PAPPA CHRISI
PAMIAS NIKOLAOS
KOSTIKIDIS CHRISTOS
MAVRIDOU MARINA-ISAIA
AL-OTT RAZAN
VELIVASI ALEKSANDRA
KOTSILARI VERDLINA
IBRAHIM NASEN

AGORASTOS ALEKSANDROS
IATROU SOTIRIA
KARAVASILI MARGARITA
LIAKOURA ELLI
GAVRIELATOU MARIKA
DELANDREA MARIA
IKHTIDAR MASUME
STAMELOU AIKATERINI
ORFANIDOU DIMITRA
PANAGI DIMITRA
MUSTAFA MAJD
TSILIVARAKI ASIMINA
GALATA CHRYSOULA
KOUKOU PARASKEVI
FOURLI MARIA ANNA
PAPAGRIGORIOU - PAPAOSMIDOU
KYRIAKI
LOLI ANISA
VOURGANA ANASTASIA
BAKAS DIMITRIS
TSIBRIS VASILIOS
SIPSA MARIA ELENI
THEODORATOU VEATRIKI THETIS
DOUKA ELENI
SABAGH MUAMAR
TSATSARONI ELENI
SVANA CHRISTINA
VAFIADI EVAGGELIA
KIOSELAKI ANASTASIA
BATSILA GLYKERIA
MELLOU EFTSTATHIA
ADRIANOPOULOU ELEFThERIA
GIATZITZI VASILIKI
TSELIQOU ATHINA
STEFANI ANNA MARIA
HATZ KASSEM OMAR IOSIF
OMER BANAZ
MONASTIRLI FOTINI MARIA
TZAVELLA ALEXANDRA
SPILIOTOPOULOU VASILIKI
FOTOPOULOU MARIA
RAHAT KHOSAL SHAFIQULLAH
ALHOUGH HALA
PAVLAKI XARIKLIA
KANANA CHRISTOS
GIANNAKOPOULOU ELEFThERIA
KHOSHRAFTAR MASOUMEH
PAPAFRAGKAS GRIGORIS
OMARZADA OMI DULLAH
AVGERINOU AIKATERINI
MITSIKARI STAVROULA
BAZOUKA ARGIRI
GRAMMATIKOPOULOU MARIA
ARAFI KHALED
GEORGOPOLLOU MELPOMENI
METAXA SOFIA
ABBO SALEH MOHAMMED SAHER
KHAWARY FATIMA
EVAGGELOU NIKOLAOS
RAHMANI MOHAMAD
NADERIKIA FARNAZ
ALRAWASHDEH LAITH
NIKOLAIDOU SOFIA
QOBADI RIBWAR
IBRAHIM LAVA
KOKOTAS KOSTAS
MAJIDI KEYVAN
LOUKA VARVARA
RAGKOS NIKOLAS
SKOUMA ALEXANDRA
GKIZERIS TASOS
NAZARI AMAN
PETROPOULOU DIONYSIA
VARTHALAMI MARIA
MANIOTI AGGELIKI
ANAGNOSTOPOULOU ALEXANDRA
PRODROMIDOU MIRTO
STAMATIADOU KONSTANTINA
PAPPA VASILIKI
QOLINEZHAD MOSTAFA
NIAZY KARIMULLAH
NEYSI MOHSEN
TZIVELEKI PARASKEVI

BOUSAKI AIKATERINI
PAPADOPOULOU CHARIS
CHARITOU IRENE
BAH ANGYE
BOUBOPOULOU ANASTASIA
DIMOU MARIA
ALKOURI KHADER
ROUSOMANI LOULOUDA
TSIKOU MARIA
AHMED MIRKHAS
CHALKIDI MELINA
VAFIADOU CHRISAFINA
PAPIGGI ATHANASIA
DIKOU VAIA
SAFARIKA GIANNA
VELALI ALEXANDRA ANNA
VARNALIDOU ANASTASIA
MOHAMUD MUHUMED MOHAMED
KARLI MELITINI
LITRA SOFIA
NIKITA KIRIAKI
STAVRAKAKI VIRGINIA
SIOUTI MARIANNA
AFZALI ZYARANI BAHAREH
BAYAT ALIREZA
KOTSIKARI PANAGIOTA
PAPAGIANNAKIS LEFTERIS
LAKKA IRENE
AOUAD ANASTASIA
VELENTZA ELENI
VAMVAKIDIS SAVVAS
SOTIROPOULOS ADAMANTIOS
KARAK MOHAMADI
SALABASI VASILIKI
PALAGKA OLGA
PASSA EVAGGELIA MARIA
ARGYROU ANTONIS NIKOLAOS
KOULIOPOULOU PASCHALIA
ATSALIS ATHANASIOS
PATSI MARIA
TOUMAZOU ELENI
VANIOTIS SIMOS NIKOLAOS
REMMO KARIM
GKATZELI EVAGGELIA
KOTIDOU ELENI
VOLIOTI MARAGKOU ELENI
TRIFEROPOULOU ATHINA
THEODOROU AGGELIKI
RAHIMI ABDUL MAJID
ALIZADA SOFIA
ROGGA AIKATERINI TSABIKA
CHRISTOPOULOU AGGELIKI PHEDRA
KREMMIDA KONSTANTINA
TORKJAZI MAHDI
LAPARIDIS STYLIANOS
DIMARELI FOTINI
LEKOSIOTIS GEORGIOS
LOUKIDOU IRENE CHRISOVALANTI
HOSSEIN NEZHAD AFKAMI ALI
ABDEL SAHID GEORGIOS
LEPOURI LORENA
PAPAIOANNOU ELENI
KARGIOTAKI CHARITOMENI
TANASKIDIS GEORGIOS-ALEXAN-
DROS
NASRI MOHSEN
ALI REZAI HAMED
GIANNAKIDIS GEORGIOS
MITRA ANNA
PAPATHANASIOU AIMILIA
HAMOU DELJAN
MALLIAROS FOTIS
KARABINAS CHRISTODOULOS
LABRIANIDIS EKTORAS
ZOGRAFQ FRIDERIKI
KARVELA ILIANA
ALSUKI JASMINE
NATSIPOULOU IFIGENIA
ANAGNOSTOPOULOU DIMITRA
KEMANES ELEFThERIOS
FARAKLIOTIS DIMITRIOS
REZAI BOMAN
MALISOVA CRHISTINA

BABAEI FAEZEH
SKRETAS KONSTANTINOS
MERTIRI ELENI
BANTIKOU MIRTO
HAJ YOUNES BARSHANK
ZIZOPOULOU CHRISA
VRAKAS ANASTASIOS
MAGHSOUDI BAGHER
VERGIOTI NIKI
POTAMIA EVDOKIA
TASIOUDIS ORESTIS
TARARA PARASKEVI
BATSILA ALEXANDRA
TSITIRIDIS GEORGIOS
SYNADINOU ELISAVET
GIANNOUTSOU AMALIA
SIRETI AGGELIKI
SHAKIBA MAHDI
SINANI IOANNA
SINDI FARHAD
SKAMAGKAS KONSTANTINOS
DADJOU MERSEDEH
VASILEIADOU AIKATERINI
ANASTASIADIS DIMITRIOS
DIAMANTOPOULOU IRENE
VALIASI EVGENIA
KARAGEORGOU EYTHIMIA
DIMITROPOULOU ANNA
TSATTALIOS KONSTANTINOS
PARADEISOPOULOS AMFILOXIOS
TANNH MARIA
CHAREMI MARIA
MAKRIS ATHANASIOS
ZOLGHADR KAVEH
PAPAPOSTOLOU ANASTASIA
GATOU ANNA MARIA
CHARAGIA AIKATERINI
XAN MARIA
ABDALRAHIM MAHMOUD
VARIMITIDOU EYTHIMIA
CHOLEVA DANAE
DERVISALIE MARIANNA
KOULOURI LYDIA
TSEREA SOFIA
PSARRI MARIANNA
TSATSARONI IOANNA
ABBASNEJAD SABER
VAGGER NAFSIKA
AL SACHID STYLIANOS
ALIZADA MARIAM
LABADARI ANTONIA
VOYKYKLARAKIS ANASTASIOS
KARAMANOY CHRISTIANNA
KHOSHNAW DIARY
RODITAKIS KONSTANTINOS CHRIS-
TOS
TSOUGIA ELENI
KATERGARIS EYSTRATIOS
CHRYSIKOS GEORGIOS
XARIZANIS VASILEIOS
AWWADAWNAN EYAD
TOLIOU FOTINI
NAHIMI FAWAD
PAPAKONSTANTINOU EVAGGELOS
GHASEMI ZAHRA
BOURBOU CHRISTINA
NIKOLAIDOU MARIA
HAMIDA AHMED
KARATZOGIANNI VANA
BAKALOU EVDOKIA
NIKA SOTIRIA
PAPAIOANOU DIMITRIOS
HUSSEINI MARJAN
GKOLFOU EVAGGELIA
ZHTH PELAGIA
ALAOUI TZAMALI ZAKIA
GKOURGKOULA ELENH
KOTSIKARI MARIA
HASSAN SAYID
SIDIQUI SAMEER
ZACHARIADIS ATHANASIOS
KOSTOGLIDOU ATHINA
VASILEIADOU SMARAGDA

WASIQI MARJAN
CHAMANI MOHSEN
DOURI KALLIOPI
DALLAS SOTIRIOS
KARAGKOULAS IOANNIS
KARAGIANNIDIS ISAAK
RAFAILIDIS ANASTASIOS
VOLAKI ASIMINA
MALLIOURAS IOANNIS
ANAGNOSTOUDI FOTINI
PISPAS GEORGIOS
TALIOS PANAGIOTIS
STASINOPOULOS ERMIS
KALANTARI DEHAGHI HOJJAT
ELARBI SALEM
KISKILA AIKATERINI
HOSSAINI SAKHIZADA NARGES
ATHANASIOU OLYMPIA
KESOGLOU APHRODITE
PASSIA FEVRONIA
KIRTZOGLLOU ELENH
CHATZHROUBI ELISAVET
DIMOPOULOS KONSTANTINOS
TSIALIAMAI EFTHYCHIA
KATSILIS VASILIS
SPANOS CHRISTOS
STRATOU ANNOULA
SERRAS KONSTANTINOS
STERGIOPOULOS ASTERIOS
STERGIOPOULOU ATHANASIA
SKORDAS CHRISTOS
PAPAVASILEIOU VASILEIOS
DIMOPOULOS ANASTASIOS
KOUTSOUBA DIMITRA
KATSOMALIARI AGGELIKI
MILIOPOULOU KOBOURI ANNA
ALKIONI
LEGGA OLYMPIA
TSIALTA ANASTASIA
HAYAT UMER
PAPAIOANNOU THEODORA
ROKAS PAVLOS
NIKOU VASILEIOS
KYRITSIS GEORGIOS
KITSIOU ANNA
KAKOULIDIS DIMITRIOS
LAKKA ZOE
LEGKASMI AHMED
LAFAZANI MARIA
TSIKLIAS FOIVOS
GKOTZOS ATHANASIOS
VALTADOROS PARASKEVAS
KYRITSI IOANNA
EYTHIMIOU GEORGIOS
GEORGIOU PANAGIOTA
KAKOULI ELLI
REZAE MOHAMMAD
ELFDALI KAREEM ALAA MOSTAFA
ABDOU
HABIB NAJIBOULAH
HAIDARI FATIMA
SKORDAS KONSTANTINOS
EVAGGELOPOULOS KONSTANTINOS
SAKELLARIS NIKOLAOS
XONTAS IOANNIS
ABDULLAH MOHAMED
LAPPAS PANAGIOTIS
TRIANTAFYLLIDIS ALEXIOS
KOTITSA GEORGIA
KOYLIOYFA XARISOULA
MAVROMATI MARINA
PETRIDOU MALAMATI MARIA
DARGARAS CHARALAMBOS
BALABANIDIS IOANNIS
EVAGGELOU GEORGIOS
JABDOUNKELALI MOHAMAD
DELIGIANNI KALLIOPI
KAMEL EHSAN
GRATZAKI ATHANASIA
MARGIOLIS KONSTANTINOS
MICHAEL GIOXANA
KOHESTANI RUQIA
WASIQI NILOOFAR

ZAGKANIKI EVANTHIA MARIA
MILOSIS KONSTANTINOS
RAFAILIDIS SOKRATIS
BENTAI LORENA
SLAYAKI EFROSINI
EFTHIMIOU IOANNIS
DIAMANTH ARETH
DIMITRIADIS GIANNIS
GOUSIAS GEORGIOS
AVGERINOS PANAGIOTIS
TSIAVOU KONSTANTINA
SIOMOS IOANNIS
JANOUR MOHAMED
TATSIS SPIRIDON
KALYVA POLYKSENI
SHOKATI FARAMARZ
TSIKA CHRISTINA
BENATSS SPYRIDON
GOULA VASILEIA
MEGAS STEFANOS
GOUSIS ALEXANDROS
ALSAARAF NUR
LEONTARI VIRGINIA
POYLIASI AIKATERINI
BITSA AGGELIKI
ZANNI NATALIA
OIKONOMOU CHARIKLEIA
KHATIBZADEHYAZDI SEYEDAMIRAH-
MAD
REKATA FANI
KARAGIANNIS DIMITRIOS
KEDROU ALVISA
PAPPAS ANDREAS
MUSA ABDULQADIR
RALLI IZABELLA
SIDIROPOULOU NIKOLETA
MIXALAIQOU ELEFThERIA
TZOUMAS ALEXANDROS
SEIFI MUSA
CHRISTOU CHRISTINA
DRAGOMANIS STYLIANOS
KAKAR KAZRATULLAH
PAPACHRISTOU EVRIDIKI
GKASI THEODORA
VLAXAKIS VASILEIOS
GIAKOMOPOULOU DANAE
MAACHE MAROUANE
NOURAGAS DIMITRIOS
PANTAZI VASILIKI
STAMOULIS IOANNIS
PAPAGEORGIOU ATHANASIA
KARAGIANNIS GEORGIOS
BEN ABDALLAH MEHDI
KESHTA ARAFAT
KLAASSEN KONSTANTIA
LEFKOTHEA
KOUTSOULIS DIMITRIOS
ROUSTA SOFIKA
POPA KONSTANTINA
PAPAVASILEIOU VASILEIOS
NAZARI AMANEDDIN
AHMADI ABDUL HAMID
PARASIDOU AIKATERINI
ARONIS KONSTANTINOS
ABBAS ZAHEER
ZAMEER FIDA MOHAMMAD
MOHAMMD HAIDAR MEHDI
KOSMIDOU MIKROPOULOU AIKAT-
ERINI
JAMA ABDILATIF
MAVRIDOU MARIA
TSITSIOKA SOFIA
TSENEBI ELENI
KOUROS PANAGIOTIS

Financial Statements

Statement of Financial Position

	2020	2019
ASSETS		
Tangible assets	194.576	302.808
Intangible assets	29.957	46.252
Advances and long-term assets	200.794	249.417
Non-current assets	425.327	598.477
Trade and other receivable	1.393.085	438.583
Cash and cash equivalents	2.530.528	2.379.774
Total current assets	3.923.613	2.818.357
Total assets	4.348.940	3.416.834
EQUITY		
Retained earnings	100.792	101.936
Total equity	100.792	101.936
LIABILITIES		
Provisions for employee benefits	285.592	296.335
Leases	11.703	0
Noncurrent liabilities	297.295	296.335
Trade and other payables	3.950.853	3.018.563
Current liabilities	3.950.853	3.018.563
Total equity and liabilities	4.348.940	3.416.834

Statement of Profit or Loss and Other Comprehensive Income

	1/1-31/1/2020	1/1-31/1/2019
Revenue	16.539.707	13.605.415
Payroll	(11.039.105)	(8.554.680)
Depreciation	(290.862)	(255.173)
Other expenses	(5.188.902)	(4.775.119)
Operating (loss)/profit	20.838	20.443
Finance income	17	1.518
Finance expense	(21.999)	(18.923)
Net finance expense	(21.982)	(17.405)
(Loss)/Profit before tax	(1.144)	3.038
Income tax	0	0
(Loss)/Profit after tax	(1.144)	3.038
Total comprehensive loss for the period	(1.144)	3.038

INDEPENDENT AUDITOR’S REPORT

To the Members of the Non-Profit Association“SOLIDARITYNOW”

Report on the Audit of the Financial Statements Opinion

We have audited the accompanying financial statements of Non-Profit Association “SOLIDARITYNOW” (the “Association”), which comprise the statement of financial position as of December 31, 2020, the income statement, the statement of changes in equity and cash flows for the year then ended and a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly in all material respects the financial position of “SOLIDARITYNOW” as at December 31, 2020 and its financial performance and cash flows for the year then ended in accordance with International Financial Reporting Standards, as adopted by the European Union.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs), as incorporated in Greek Law. Our responsibilities under those standards are further described in the “Auditor’s Responsibilities for the Audit of the Financial Statements” section of our report. We remained independent of the Association in accordance with the International Ethics Standards Board for Accountants’ Code of Ethics for Professional Accountants (IESBA Code), as incorporated in Greek Law, together with the ethical requirements that are relevant to the audit of the financial statements in Greece, and we have fulfilled our ethical responsibilities in accordance with these requirements and the IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of the Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with International Financial Reporting Standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Association’s ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Association or to cease operations, or has no realistic alternative but to do so.

Auditor’s Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor’s report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs, as incorporated in Greek Law, will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs, as incorporated in Greek Law, we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Association's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Association's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Association to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Athens, 4, August 2021
The Certified Auditor Accountant
Andreas Hadjidamianou
S.O.E.L R.N 61391
ERNST & YOUNG (HELLAS)
CERTIFIED AUDITORS ACCOUNTANTS S.A.
8B CHIMARRAS ST., MAROUSSI
151 25, GREECE
Company SOEL R.N. 107

**STATEMENT OF FINANCIAL POSITION according to the GREEK ACCOUNTING STANDARDS
01/01/2020 - 31/12/20 (amounts in Euros)**

ASSETS	1/1/20-31/12/20	1/1/19-31/12/19
Tangible & intangible assets	1,133,907.62	1,022,313.22
Less: Accum. Depreciation	(970,670.28)	(816,021.68)
Net Assets	163,237.34	206,291.54
Accounts receivable	4,009.00	2,000.00
Advances	1,589,870.43	685,999.57
Other receivable	2,530,528.14	2,379,774.29
Total Assets	4,287,644.91	3,274,065.40
EQUITY & LIABILITIES	1/1/20-31/12/20	1/1/19-31/12/19
Capital & reserves	49,793.81	49,793.81
Non current Liabilities	334,696.22	345,438.70
Current Liabilities	3,903,154.88	2,878,832.89
Total Equity & Liabilities	4,287,644.91	3,274,065.40

**STATEMENT OF PROFIT OR LOSS according to the GREEK ACCOUNTING STANDARDS 01/01/2020 - 31/12/2020
(amounts in Euros)**

	1/1/20-31/12/20	1/1/19-31/12/19
Revenue	16,528,978.98	13,557,375.95
Less:		
Payroll	(11,039,105.03)	(8,554,680.37)
Depreciation	(154,647.46)	(164,609.02)
Other expenses	(5,324,412.78)	(16,518,165.27)
Plus:		
Other income	6,731.63	49,557.14
Less:		
Finance expense	(17,545.34)	(14,763.32)
(Loss)/Profit before tax	0.00	(0.00)
Income tax	0.00	0.00
(Loss)/Profit before tax	0.00	(0.00)

SolidarityNow in Numbers
Statement of activities January-December 2020

With the initiative of SolidarityNow, independent auditing by Ernst & Young Hellas is carried out and the results are published at www.solidaritynow.org. At the same time, SolidarityNow is also being audited by certified auditors for every grant received.

Donors

UNHCR	45.68%
UNICEF	27.63%
IOM	13.31%
EEA GRANTS	5.96%
OSF	4.72%
MMA	1.03%
Foundations and International NGOs	1.67%



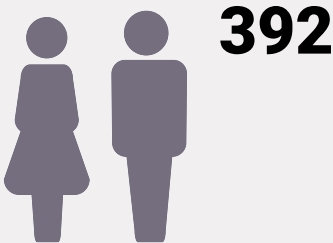
Allocation of Expenses

Personel Cost	€11,039,105
Rent & utilities	€3,244,465
Expenses for centers & structures	€410,967
Supplies/Services for beneficiaries	€460,250
Operating expenses	€261,200
Regranting	€382,443
VAT on expenses	€429,577

Expenses per Project

Accommodation (UNHCR)	€7,113,405
ASC	€918,917
BRC	€419,936
TSC	€385,355
Child & Family Support Hubs (UNICEF)	€4,556,663
Helios (IOM)	€1,489,856
Relocation Hubs (IOM)	€706,059
Unaccompanied Minors (MMA)	€169,177

Human Resources



Volunteers' applications





United Nations High Commissioner for Refugees (UNHCR)

United Nations Children’s Fund (UNICEF)

International Organization for Migration (IOM)

**Open Society Foundations / Open Society Initiative for Europe
(OSF / OSIFE)**

European Union (DG HOME, Horizon Europe, Erasmus+)

**EEA Grants (Fund operator CROWE Greece and
HumanRights360)**

Asylum, Migration and Integration Fund (AMIF)

The Shapiro Foundation

Bodossaki Foundation

Metropolitan Development Agency of Thessaloniki (MDAT)

Student Action for Refugees (STAR)

International Rescue Committee (IRC)

Municipality of Athens

Airbnb

Refugee Legal Support (RLS)

Society for the Care of Minors & Youth

Memberships

SolidarityNow joins forces with international and Greek organizations, networks and institutions of the civil society and works together with them to enhance human rights and support to all vulnerable populations.

Greek and Foreign Non-Governmental Organizations Record of the Hellenic Ministry of Migration and Asylum

SolidarityNow is registered in the Record of the Hellenic Ministry of Migration and Asylum as an organization which is active in matters of international protection, migration and social inclusion in Greece.

OSEN

SolidarityNow is a member of OSEN (Open Society European Network), which brings together spin-off national foundations of the Open Society Foundations in Europe and contribute to its mission.

www.opensocietyfoundations.org

International Detention Coalition

The International Detention Coalition (IDC) is a unique global network, of over 300 civil society organisations and individuals in more than 70 countries.

www.idcoalition.org

Racist Violence Recording Network

The Racist Violence Recording Network was created in October 2011 to monitor the escalation of hate crimes.

www.rvrn.org

Transparency Register

SolidarityNow joined the Transparency Register platform to contribute to its goals and vision, concerning the answers to core questions such as what interests are being pursued, by whom and with what budgets. The system is operated jointly by the European Parliament and the European Commission.

<http://ec.europa.eu/transparencyregister/>

Accountable Now

SolidarityNow is member of Accountable Now, a global platform that supports civil society organisations (CSOs) to be transparent, responsive to stakeholders and focused on delivering impact.

<http://accountablenow.org>

National Registry of Institutions of the Private Sector

SolidarityNow is registered in the National Registry of Institutions of the Private Sector Non-profit holding social care services and in the Special Registry of the Volunteering Non-Governmental Organisations of the Greek Ministry of Health and Social Solidarity. SolidarityNow is also registered to the relevant National Registry of the Ministry of Migration Policy.

International Human Rights Funders Group

SolidarityNow is a member of the International Human Rights Funders Group, a global network of donors and grantmakers committed to advancing human rights around the world through effective philanthropy.

www.ihrfg.org

ECRE

SolidarityNow is a member of ECRE (European Council on Refugees and Exiles), a pan-European alliance of 90 NGOs protecting and advancing the rights of refugees, asylum seekers and displaced persons.

www.ecre.org

CIVICUS

SolidarityNow is part of CIVICUS, a global alliance of civil society organisations and activists dedicated to strengthening citizen action and civil society throughout the world.

<https://www.civicus.org>

FEANTSA

FEANTSA is the European Federation of National Organisations Working with the Homeless. It is the only European NGO focusing exclusively on the fight against homelessness.

www.feantsa.org

Greek Network for Shelter and Housing

The Greek Network for Shelter and Housing was founded in 2010 by twenty social and public organizations that help fight homelessness in Greece, support socially excluded groups and the homeless and advocate for the right to quality housing for all.

www.astegoi.gr

CoReMH – Consortium on Refugees’ and Migrants’ Mental Health

CoReMH is a network of mental health professionals, researchers and policy makers working together towards establishing a common framework for the provision of mental health services to the refugees, asylum seekers and migrants on the move. SolidarityNow is a member of the Consortium since 2019.

NGOsource

SolidarityNow has been certified by NGO source as being the equivalent of a U.S. public charity.


www.ngosource.org/

PICUM

PICUM, the Platform for International Cooperation on Undocumented Migrants, is a network of organizations working to ensure social justice and human rights for undocumented migrants

<https://picum.org/>

SolidarityNow, following a ministerial decision, received a Special Certification as a Provider of Primary Social Care Services (Government Gazette No. 2341).



We want to support the most vulnerable members of society, indiscriminately, through new innovative social actions.

**If you believe in an open society
BECOME A MEMBER of SolidarityNow
and help us support more people
in need.**

**Visit our website www.solidaritynow.org/en/donation/
Click on “Make a donation” and find out how you can BECOME A MEMBER
of SolidarityNow and join our large, multicultural, and active team!**

**Any donation -small or big-
is important!**

For more information, please contact the
Development and Fundraising Department
at fundraising@solidaritynow.org.

Corporate donations

Corporate Social Responsibility (CSR) is practiced by many companies operating in Greece. The partnerships we seek are financial aid, donations in kind, information, awareness of their employees' volunteering etc.

Share your precious time

SolidarityNow is constantly looking for volunteers to aid the organization. If you are interested in volunteering, contact us and we will get back to you so as to explore together the ways that you can contribute to our efforts.

**There are many people in need of support,
and we need your help to reach out to them.**

TOGETHER
WE CAN
ACHIEVE
MORE





This is our common ground

www.solidaritynow.org

 @Solidarity_Now  Solidarity_Now

 SolidarityNow  SolidarityNow