

RESULTS AUGUST 2022 – JULY 2023

2,153

(59% above the target)

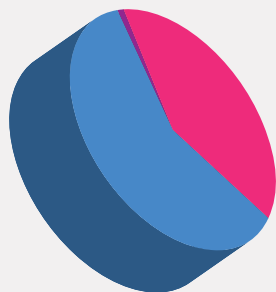
Total Unique Beneficiaries

6,664

Total number of sessions conducted

ASC Beneficiaries' Profile

► GENDER

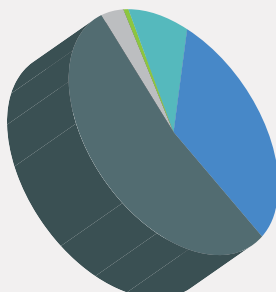


40% ■ Women

59% ■ Men

1% ■ Other

► AGE



1% ■ 0-12 years old

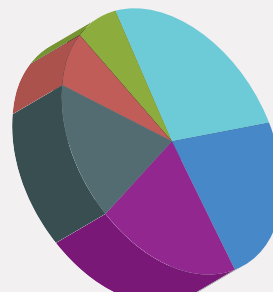
8% ■ 13-17 years old

29% ■ 18-29 years old

57% ■ 30-64 years old

5% ■ 65+ years old

► VULNERABILITY



26% ■ Single parents or caregivers

23% ■ Unaccompanied minors

16% ■ Serious medical condition

8% ■ LGBTQI+

7% ■ Person with mental health issue

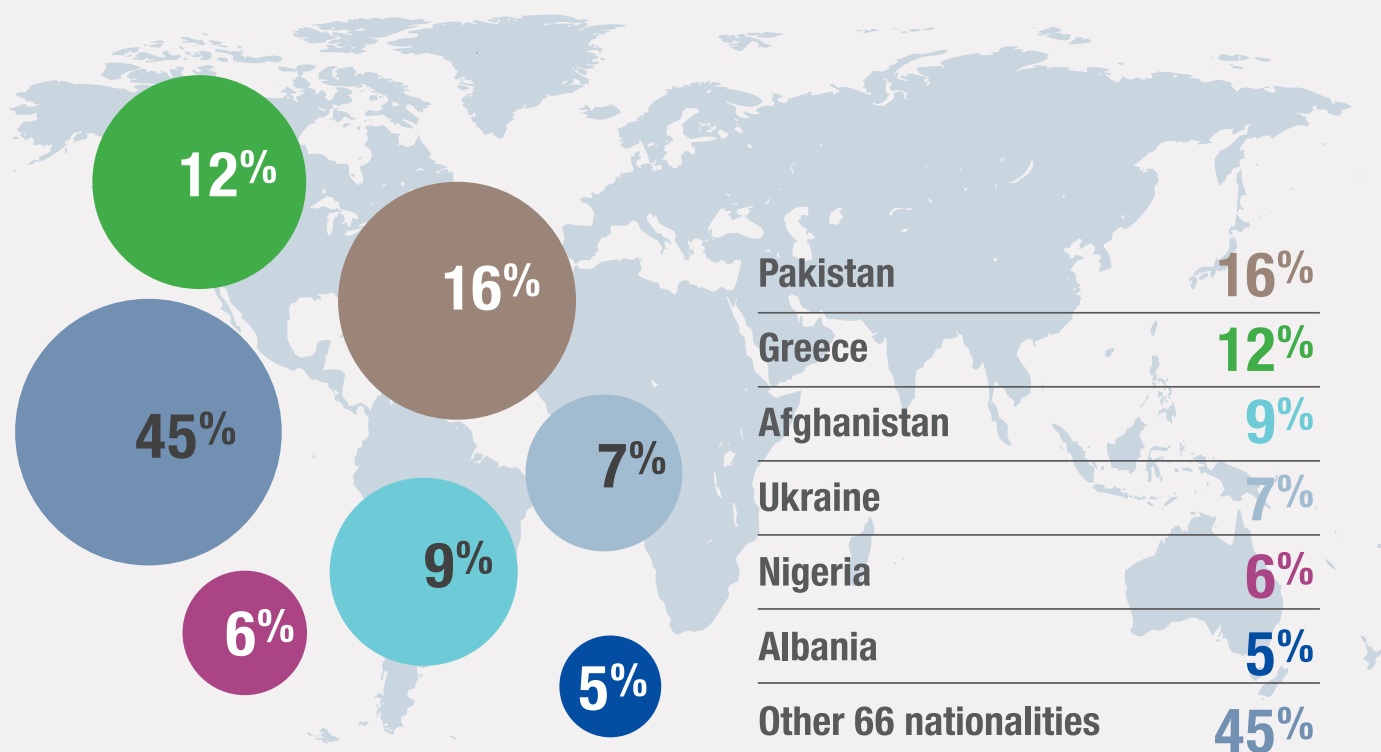
20% ■ Other

20%
of beneficiaries
declare themselves
to be extremely
vulnerable
and requested
specialized support.

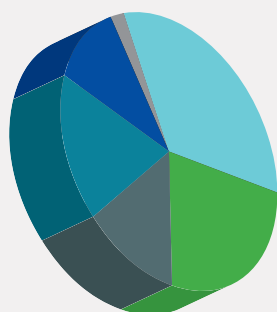
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► NATIONALITIES

ASC supported individuals from 72 countries!



► LEGAL STATUS



32%	Asylum Seekers
25%	Undocumented and/or persons with 2nd instance rejections
17%	Recognized refugees
13%	Greek citizens
12%	Residence permit holders
1%	Migrants

RESULTS AUGUST 2022 – JULY 2023

► PER SERVICE



Legal Service

385

Individuals supported

1,422

Sessions conducted

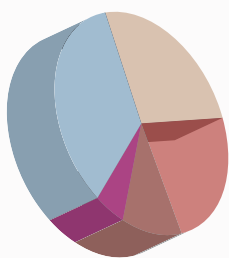
82%

of asylum applicants supported,
were granted with positive asylum decisions

539

Beneficiaries legally represented
before the court
and other institutions

Legal representations by institution



141 ■ before the Asylum Service
125 ■ before the court of law
59 ■ before Social Insurance Agency (EFKA)
28 ■ before Dublin office
186 ■ before other public institutions



Social Service

1,647

Individuals supported

3,447

Sessions conducted

243

Individuals
supported to access social benefits
(including accommodation)



15

15
Individuals
rejected the
accommodation proposal
because the type of
accommodation
was an open structure
out of Athens
(Thiva, Ritsona etc.).



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► PER SERVICE



Employability Service

371

Individuals

empowered with employability support

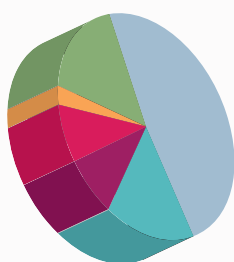
1,051

Sessions conducted

27%

of employability service beneficiaries
secured employment

SECTORS



48%

■ Hospitality and Tourism

16%

■ Housekeeping and Cleaning Services

8%

■ Industry, Manufacturing and Processing

8%

■ Trade, Sales and Management

3%

■ Agricultural Occupations and Primary Sector

17%

■ Other



Accounting Support Service

461

Individuals

received administrative support to
facilitate their social inclusion
(access social benefits, issuance
of tax registration numbers,
TAXISnet codes,
debt settlement support, issuance of
Temporary Number of Insurance
and Healthcare (for foreigners),
social security number,
unemployment card)

744

Sessions conducted

216

Tax declarations
submitted



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► SATISFACTION SURVEY

89% of the respondents declare being more than satisfied with the services provided.

More than 86% of the respondents have been receiving continuous support for more than two years (not one off).

97% would refer their friends and relatives to the Athens Solidarity Center to get support.

Overall
satisfaction
score:
89%

ASC beneficiaries' testimonies

"I like everything about the ASC. The structure is amazing, the building is always clean and quiet. It is in the center of Athens easily accessible to the people in need. They provide a lot of different services in one building. The workers are always polite and kind", male, 25 years old from Afghanistan.

"I would like to thank all the staff of ASC, because of their efforts I got recognized as a refugee and received my residence permit and travel document", female, 26 years old from Pakistan.

"I was a victim of domestic violence for years, but finding the ASC changed my life. It has become my safe home, enabling me to be functional for myself and my children. The dedicated staff have become like family to me. Centers like ASC are vital in a society facing ongoing crises", female, 45 years old from Greece.

"I'm a transgender female from Cuba, 34 years old. At the ASC, I felt an immediate sense of safety and inclusion. Through their services, I've obtained social security, enrolled in educational programs, and crucially, gained legal refugee status in the country."

Findings & Conclusions

- Support for Greek citizens has significantly risen since the onset of the pandemic, now accounting for 13% of ASC beneficiaries, making Greece the second country of origin.
- Greek citizens mainly requested for administrative support to facilitate their access to the social welfare system while most third country nationals requested support to renew or issue an unemployment card in order to secure free public transportation.
- The ASC supported 53 individuals from the LGBTQI+ community, with 26 of them benefiting from legal assistance pertaining to the recognition of their gender identity in all official documents.
- 151 Unaccompanied Minors, mainly from Pakistan and Afghanistan, visited the Center, mostly requesting accommodation and support for their asylum registration.
- There is a continuous increase in the number of undocumented individuals supported by the ASC, amounting to 25% of the total beneficiaries.
- In 2023, a shift has been observed in those who reach out to Employability Services. There were more Greeks, usually over the age of 50, facing unique challenges such as health issues and limited skills. It is worth mentioning that the job market has changed following the Covid-19 pandemic, and lots of companies have become more flexible with hiring criteria. This has allowed the service's experts to refer several beneficiaries to more job openings.
- A significant influx of Ukrainian citizens, sought the support of the ASC accounting and social services to apply for tax identification numbers, required to access unemployment benefits and apply for free public transportation, social benefits, and information about tax declarations.
- In response to the rising cost of living, the state expanded the benefits provided to low-income individuals. Many of these benefits required the completion of electronic applications, prompting 171 beneficiaries to visit the ASC for assistance with the application process.